

ORAL HEALTH IN COMPREHENSIVE CLEFT CARE

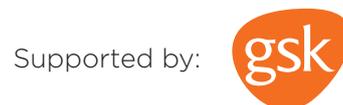
Educational resources for oral health professionals



TRAINERS MANUAL

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Oral Health in Comprehensive Cleft Care

Introduction

Clefts of the lip and palate (clefts) are the most common birth defects of the face and mouth. Clefts occur when parts of the lip or palate, or both, or the nose do not fuse together during embryonic development. The condition can be associated with missing or extra teeth and with malformed teeth and facial structures. Children who undergo cleft surgery are often at increased risk of caries, periodontal disease and other oral health and wellbeing issues as they grow and develop. These children require regular dental care to ensure adequate monitoring, education, support and treatment to prevent oral diseases and achieve the highest possible quality of life.

Purpose and goal

The purpose of this three-day course is to improve the oral health and long-term wellbeing of children who undergo cleft surgery. It is designed to ensure all members of the cleft care team are aware of the importance of oral health and can take an active role in preventing oral diseases.

The course material is designed around specific learning outcomes and is presented in a variety of ways: PowerPoint presentations, practical demonstrations, group discussions and scenario-based activities.

The goal is that on completion, the whole team will be confident, competent clinicians who are able to apply their knowledge to prevent and diagnose oral diseases and know when to refer patients onwards. Another key goal of the workshop is that participating oral health professionals (OHP) acquire the skills to disseminate their learning to colleagues in their hospital or clinic. At the start of the course, the importance of passing on newly acquired learning and skills is highlighted.

As a trainer, you are critical to this workshop. Your role in raising awareness of the team's capacity to improve oral healthcare is a key element of the training. A combination of poor standards of training, low professional status and poor working conditions mean that, in the past, members of the team lacked essential skills and under-estimated their ability to improve patient outcomes.

You have the opportunity to educate, inspire and empower.

Approach to learning

The training is organized into a specific sequence to facilitate optimal learning, allowing trainees to develop confidence in their skills through interactive learning. Tables throughout this manual indicate the timeframe for each session, with specific learning objectives, activities, strategies and recommended materials.

Through the practical application of learning, participants will improve their skills and understanding so that the whole team can deliver a higher standard of care. Respect for individual trainees is central to the course and sharing of experiences is encouraged throughout.

The strong focus on practical learning is mediated through the interaction between trainer and trainees. Unlike traditional lectures, the workshop will employ a variety of training methods; in addition to PowerPoint presentations, there will be practical demonstrations, group discussions, opportunities for participants to practice hands-on skills and scenario-based activities.

During the training, it is important to review and recap learning to help trainees recognize and retain

the information. This can be done in several ways:

- Ask participants to share a new insight.
- Give them a brief verbal quiz of concepts that have been covered.
- Provide opportunities for delegates to participate in discussions with peers, trainers and experts in the field, to facilitate understanding and implementation.
- Provide opportunities for the trainees to use new skills/learning in practical scenario sessions, e.g. asking: "How would you do this at your own hospital?"

Learning outcomes

At the end of this course, participants will:

- Be aware of the importance of oral health.
- Know how to prevent and identify oral diseases.
- Know when to refer onwards.
- Be prepared to disseminate what they have learned in their workplace.

Participant numbers

A maximum of 25 participants per training is recommended. This number allows for hands-on, practical experience and the involvement of all delegates.

Due to the nature of the course, it is beneficial for a representative of each member of the team to be present, e.g. general practitioner, paediatrician, nurse, social worker, otolaryngologist, speech and language therapist and audiologist.

Selection of a training venue

The venue needs to cater for 25 participants. It should have desks or tables and chairs for participants to learn in a classroom environment. A projector is required every day and consistent power is essential.

Ideally, the training venue should include accommodation and dining facilities to ensure maximum attendance and prompt start times.

Trainer key qualities

They should be: organized, prepared, punctual, professional, approachable, patient, interactive, humble, good communicators, engaging, sensitive, enthusiastic, kind, caring and good listeners.

Ideally, the trainer should have experience in oral healthcare for patients with cleft.

This course has been successfully delivered with translators supporting the training;

ideally, however, trainers should be able to teach participants directly in their first language.

To be a successful Oral Health in Comprehensive Cleft Care workshop trainer, you should be:

- Knowledgeable: please review all the materials prior to the course, so you have a grasp of the individual sections and the flow of the entire 3-day course.
- Committed: please ensure that the schedule and the materials, which have been tested to ensure they are fully effective, are followed as closely as possible.
- Patient: use listening skills to make sure your trainees are retaining information.
- Accepting: everyone will have different backgrounds and different levels of experience, but please remember that they all are committed oral health professionals caring for children with cleft.
- A trainer of trainers: as a role model, do your best to help trainees understand what it takes to be a good trainer.

Course preparation

The trainer should be well prepared ahead of the start of the workshop and be very familiar with the slides in all the presentations. If any of the information is unclear, they should consult with an FDI World Dental Federation or Smile Train representative. We recommend they print out the presentations in a handout format - six slides per page. This can be used by the trainers to familiarise themselves with the content ahead of the workshop. Print-outs can also be used by the trainers during the presentation to identify which slide will come next.

As the workshop progresses, the trainers must continue to plan ahead to ensure the smooth running of the programme.

Even when trainers have prepared thoroughly, it is still possible that participants will ask questions which they cannot answer. If this situation occurs, trainers are expected to thank the participant for the question, acknowledge the limitations of their understanding and promise to try to find out the answer either during or after the training. FDI and Smile Train expect both participants and trainers to be life-long learners.

It is important to engage and socialise with participants outside of the sessions. By getting to know the delegates, trainers can help them feel relaxed and valued, which will help their learning and sense of empowerment.

Effective time management is essential. Trainers should aim to keep to schedule. If a session overruns, however, be flexible and speed up another session or shorten a lunch break in order to finish the day on time. Sometimes sessions over-run due to a high volume of questions. Whilst questions are encouraged, trainers also have to manage the programme.

Preparation for sessions

Before the training begins it is the responsibility of the trainers to prepare the training room venue. Make sure that all materials and resources which are needed for are available. Check that the projector is working, an extension cable is available and the laptop which will be used for presentations is compatible with the projector. Check that presentations will be visible on the screen for all participants and rearrange seating if necessary. Check if a presentation clicker is available.

Give a timetable to the venue/catering manager and ensure that they are aware of break and lunch times and the need for punctuality.

If possible, all these preparations should be done the day before the training. On the day of the training trainers should arrive by 7.30 am to make final checks, set up the laptop, open all presentations for Day 1 and be ready to welcome participants.

Welcome, introductions and expectations

Trainers should welcome the participants and introduce themselves. It is also recommended that each participant introduce themselves to the group and state where they work. Participants and trainers should write their names on labels which they will wear throughout the workshop.

During this session trainers should provide participants with their expectations for the training including: timeliness, mobile phones should be shut off, need for trainee participation, freedom to ask questions, respect and support for one another, listening to others, and sharing new skills/information with other oral health professionals upon returning to their partner hospitals.

Trainers should also explain that participants will be asked to perform practical activities in front of the group and emphasise that this is a safe environment in which to practice and learn from mistakes.

Trainers should provide each participant with an evaluation form, explain the importance of completing these forms and that they will be collected at the end of the final day of training.

The goal of this session is to set standards and expectations but also to create a relaxed learning environment for participants.

Pre-course test

A multiple choice, pre-course test should be provided to each participant to assess their knowledge at the start of the workshop. It is important to introduce the test, explain that there are 10 questions each with 5 answers (a-e). Participants must answer True or False for each a-e statement.

Trainers must emphasise that the purpose of the test is not to highlight areas of weakness or compare them to other participants, but to enable participants to see their progress during the training. The tests should be completed independently by each participant without consulting anyone else or any outside materials.

Pre- and post-course tests are included in the course materials packet provided to the trainer. The pre-course test should be marked by the trainer and returned to the participant around lunchtime on Day 1 of training.



DAY 1

TIMETABLE

Time
08.00
08.15 - 08.45
08.45 - 09.15
09.15 - 09.30
09.30 - 10.00
10.00 - 10.30
10.30 - 11.00
11.00 - 11.30
11.30 - 12.30
12.30 - 13.30
13.30 - 14.30
14.30 - 14.45
14.45 - 15.45
15.45 - 16.15

Session	Required Materials	Learner Activities
Registration	<ul style="list-style-type: none"> • Sign-in sheet • Name labels/badges 	
Welcome and introductions		<ul style="list-style-type: none"> • Introduce themselves
Pre-course test	<ul style="list-style-type: none"> • Multiple choice questionnaire 	<ul style="list-style-type: none"> • Complete questionnaire
Course outline and purpose		
Interprofessional collaboration and cleft care	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint 	<ul style="list-style-type: none"> • Small group discussion
Break		
The definition and causes of orofacial clefts	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint 	<ul style="list-style-type: none"> • Small group discussion
Prevention of cleft	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint 	<ul style="list-style-type: none"> • Small group discussion
Oral health conditions commonly associated with cleft	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint 	
Lunch		
LAHSAL classification	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint 	<ul style="list-style-type: none"> • Group discussion
Break		
Identification of white spots, brown spots, and caries	<ul style="list-style-type: none"> • PowerPoint 	<ul style="list-style-type: none"> • Brainstorming session • Exercise: Name 10 foods or drinks which can contribute to dental caries
Closing day 1	<ul style="list-style-type: none"> • Recap quiz 	<ul style="list-style-type: none"> • Remind the participants to review the materials from today

DAY 1 - INTERPROFESSIONAL COLLABORATION AND CLEFT CARE

Topic			
Interprofessional collaboration and cleft care			
Learning objectives	Understand the importance of interprofessional collaboration in the care of people with cleft		
Learning activity	Description	Time	Materials needed
	<p>Brainstorming session</p> <ul style="list-style-type: none"> Ask the participants how many different professions are involved in caring for people with cleft? Ask the participants why they think interprofessional collaboration is important in the oral health and cleft care community? <p>Small group discussion</p> <ul style="list-style-type: none"> Discuss how you could improve interprofessional collaboration at your clinic/hospital Discuss how you can assist families to overcome barriers to accessing care Review and recap 	30mins	Sticky notes Markers Flip chart PowerPoint

What is interprofessional collaboration?

Interprofessional collaboration is defined as two or more healthcare professions working together with patient involvement to ensure informed and empowered choices. Shared decision-making improves patient and professional relationships and also improves health outcomes.

The professions and healthcare providers involved in the care of people with cleft.

- Craniofacial surgeon: a plastic surgeon with specialized training in the diagnosis and treatment of conditions of the skull, facial bones and soft tissues who will work closely with other specialists to co-ordinate a surgical plan;
- Paediatrician; a physician specializing in the care of children who follows the child as he/she grows and helps co-ordinate the multiple specialists involved;
- Orthodontist: a dental specialist concerned with the development of the face, jaws and teeth and who evaluates the position and alignment of children's teeth and co-ordinates a treatment plan with the surgeon and other specialists;
- Paediatric dentist; a dental specialist who evaluates and cares for children's teeth;
- Dental hygienist: an oral health professional who is skilled in cleaning teeth and assists with the prevention of oral diseases;
- Speech and language specialist: a professional who performs a comprehensive speech evaluation to assess communicative abilities and closely supports and monitors children with cleft;
- Otolaryngologist: an ear, nose and throat specialist who treats the ear infections or hearing loss that may be side effects of a child's cleft condition;

- Audiologist: a hearing professional who will assist in the evaluation and management of hearing difficulties;
- Genetic counsellor: a professional who assists in the diagnosis of genetic conditions and counsels families around the prognosis regarding future pregnancies;
- Nurse team co-ordinator: a registered nurse who has experience in paediatric nursing and acts as liaison between the family and the cleft team.
- Social worker: a professional who provides guidance and counselling for a child and their family as well as assistance with community resources and referrals, i.e., support groups.

The importance of interprofessional collaboration between oral healthcare providers and the wider cleft care team

Babies born with cleft have significant needs from a wide range of healthcare specialties, and the care they receive depends on many factors, including distance from the clinic, cost of treatment and parental knowledge and beliefs. There may be an adverse effect on children's quality of life if they are not able to access the full gamut of services, especially speech therapy and oral healthcare.

It is essential, therefore, that all healthcare providers communicate effectively with the family, the child and caregivers and refer to other services to ensure the child is receiving adequate treatment and support.

Because oral healthcare is often unavailable to children with cleft, it is important that the whole cleft care team understand oral diseases and how to prevent them. The ability and confidence of all members of the cleft team to 'lift the lip' and check the health of the oral cavity is an important factor in maintaining the health and well-being of cleft patients.

Learning outcomes: Participants will understand the importance of interprofessional collaboration when treating patients with cleft conditions.



DAY 1 - THE DEFINITION AND CAUSES OF OROFACIAL CLEFTS

Topic		Cleft overview		
Learning objectives		Understand the definition and causes of cleft.		
Learning activity	Description	Time	Materials needed	
	<p>Small group discussion</p> <ul style="list-style-type: none"> • Ask the participants if they understand how cleft conditions develop during embryonic development. • Ask the participants to name causes of cleft. • Review and recap. 	30mins	Sticky notes Markers Flip chart PowerPoint	

Definition of cleft

Clefts are the most common birth difference affecting the structure of the face and oral cavity. Cleft conditions occur when parts of the lip and/or palate and nose do not fuse together during embryonic development.

They can be divided into three general categories:

- (1) cleft palate alone;
- (2) unilateral or bilateral cleft lip, with or without cleft alveolus;
- (3) unilateral or bilateral cleft lip and cleft palate.

They are all referred to as orofacial clefts.

How do clefts develop?

By the time of the first ultrasound, in which the facial structures of the foetus can already be identified, clefting of the lip or palate will already have occurred. Development of the facial structures and form occurs early in a baby's gestation, between the fourth and eighth weeks.

During the fourth week of development, a series of six paired, right and left, swellings form near the cranial, or head, end of the foetus. These are called branchial arches. The branchial arches develop into important structures in the head and neck, as well as the major arteries in the chest. The first branchial arch develops structures called the maxillary and mandibular prominences, which ultimately form the skeleton, skin, muscles, and other structures of the upper and lower jaws, respectively the maxilla and the mandible. In the centre of the upper face, a structure called the frontonasal prominence, which is separate from the branchial arches, forms, among other things, the nostrils and the philtrum.

The medial maxillary prominences fuse with the frontonasal prominence during this time. Failure of this process results in a cleft lip.

The palate is also formed by the fusion of the frontonasal prominence and the maxillary prominences. Although the palate appears to be one complete structure, it consists of a primary palate, behind the front teeth, and a secondary palate, which includes the majority of the hard and soft palate. These are separated by a hole in the palatal bone called the incisive foramen. The two sides of the secondary palate begin to fuse during the eighth week of development. Failure of fusion results in a cleft palate.

Genetics of cleft lip and palate

Between 30%-50% of clefts are related to genetic factors. Cleft conditions can be categorized as syndromic or non-syndromic.

The cause of a syndromic cleft may be associated with gene mutation, chromosomal aberrations, teratogens or environmental factors. The majority of cleft conditions are non-syndromic, which means the cleft occurs alone with no other associated conditions. These clefts usually occur when there is a genetic susceptibility or environmental factors.

Non-syndromic cleft is more common in males, with a male-to-female ratio of about 2:1.

The genetic characteristics of non-syndromic cleft palate also conform to the multi-factorial threshold (MFT) model, but the incidence is lower, and the risk of recurrence is different. There are more than 600 syndromes with a cleft of the lip or palate as an associated feature, but not all of them are hereditary.

Epidemiology of cleft lip and palate

At a global level, cleft conditions affect approximately 1 in 700 live births.

The incidence varies widely depending on geographic origin, racial and ethnic group, environmental exposures, and socioeconomic status. Asian and Native American populations have reported prevalence rates as high as one in 500. European and US populations on average have a prevalence of approximately one in 1000, whereas African populations have a reported prevalence close to one in 2500.

Learning outcomes: Participants will be able understand the genetics and epidemiology of cleft.

DAY 1 - PREVENTION OF CLEFT

Topic	Cleft overview		
Learning objectives	Understand the prevention of cleft.		
Learning activity	Description	Time	Materials needed
	<p>Brainstorming session</p> <ul style="list-style-type: none">Ask the participants for their ideas on how to prevent cleft. <p>Small group discussion</p> <ul style="list-style-type: none">Ask the participants how they might speak to patients who are planning a family about the prevention of cleft.Review and recap.	30mins	Sticky notes Markers Flip chart PowerPoint

Prenatal examination and genetic counselling

For families with a history of orofacial cleft, prenatal examination and genetic counselling should be conducted. The diagnosis of cleft in prenatal routine ultrasound examination might help to prepare the family.

Maternal nutrition and cleft lip and palate

It is sound public health advice to recommend that prior to conception and in early pregnancy women should have a healthy and varied diet and vitamin supplements if required. Many studies have indicated an association between maternal use of multivitamin supplements in early pregnancy and decreased risk of orofacial clefts.

Folic acid supplement

Folic acid is a B vitamin that may have a protective effect against certain cleft conditions when taken prior to conception. It is already widely recommended for its role in protecting against neural birth defects such as spina bifida and anencephaly. A daily supplement taken by all women planning pregnancy is the recommendation of the US Public Health Service, endorsed by The American Academy of Pediatrics (AAP). A supplement of 400 micrograms of folic acid daily reduces the incidence of neural tube defects by up to 70%.

- There is uncertainty surrounding the role of other vitamins in prevention of cleft.

Medication during pregnancy

Certain medications have been shown to have an effect on foetal development; these can include:

- anti-cancer and anti-convulsant drugs;
- non-steroidal anti-inflammatory drugs and analgesics;
- antibiotics such as oxytetracycline, tetracycline and amoxicillin;
- steroids such as glucocorticoids or cortisone.

The risk of a child being born with a cleft can be almost three times higher if the mother takes medication during the first trimester. Great care should be taken if medication is necessary in the early stages of pregnancy and a doctor should be consulted.

Alcohol and tobacco

Smoking and drinking in early pregnancy increase the risk of cleft.

Passive smoking carries a similar risk, so partners and other close contacts of pregnant women should avoid or reduce smoking. Environmental contamination and pollution also contribute to risk.

Prevention of gestational diabetes mellitus and maternal obesity

Gestational diabetes mellitus may augment the risk of cleft lip and palate. Mothers should seek medical advice on their dietary habits.

- For patients with diabetes mellitus before pregnancy, glycaemia should be controlled and closely monitored by the medical team throughout the pregnancy.
- For pregnant women with gestational diabetes mellitus, blood pressure, blood glucose, liver and kidney functions and fetal health should be closely monitored.
- A number of studies have also implicated maternal obesity as a factor that elevates the risk of having a child with a cleft.

Stress control

- Physical and/or emotional stress may be implicated in the occurrence of oral clefts.
- Anxiety, depression and other negative psychological states during pregnancy might affect the occurrence of cleft lip and palate, by hormonal dysregulation.
- A positive attitude during pregnancy is important.

Learning outcomes: Participants will be able to make recommendations on the prevention of cleft.

DAY 1 - ORAL HEALTH CONDITIONS COMMONLY ASSOCIATED WITH CLEFT

Topic	Diseases associated with cleft		
Learning objectives	Understand diseases and conditions commonly associated with cleft, such as caries and malocclusion.		
Learning activity	Description	Time	Materials needed
	Brainstorming session <ul style="list-style-type: none">• Ask the participants what the common oral conditions associated with cleft are.• Write the participants' answers on a flip chart.• Expand on the answers.• Review and recap.	60mins	Sticky notes Markers Flip chart PowerPoint

The importance of healthy primary teeth

Primary teeth are important to children because they:

- Allow children to chew and eat properly.
- Help your child to speak more clearly.
- Maintain space for the eruption of adult teeth.
- Guide adult teeth into place.
- Help to shape the infant's face.
- Prevent early childhood caries.
- Keep future dental costs to a minimum.
- Offset the need for orthodontic treatment later.
- Reduce the risk of caries in permanent teeth.

Dental checks are important because infants with cleft conditions become accustomed to trusted caregivers touching the inside of their mouth.

Children with clefts rarely escape dental complications

This can be attributed to:

- dry mouth caused by mouth-breathing habits;
- less natural cleaning of the teeth due to the morphology;
- variable diet or feeding habits;
- dental anomalies;
- increased consumption of sweetened medications;
- delayed oral clearance time for foods.

Early childhood caries

Early childhood caries (ECC) is defined as the presence of one or more decayed, missing (due to caries) or filled tooth surfaces in any primary tooth. Severe ECC is characterized by a distinctive pattern of tooth decay in infants and young children, often beginning on the maxillary anterior teeth and rapidly progressing to the other primary teeth as they erupt. ECC can begin to develop as soon as teeth erupt into the mouth at 6-10 months of age, which is why an early oral health assessment and fluoride varnish treatments are so important.



EARLY CHILDHOOD CARIES

Pedo Planet - Children Dental Centers, (Chennai, New Delhi), India. Centre for Early Childhood Caries Research (CECCRe), Sri Ramachandra Institute of Higher Education and Research, Chennai, India

Oral hygiene

Patients with cleft find it challenging to maintain good oral hygiene due to malocclusion.

Extensive caries and premature tooth loss affect the masticatory function, jaw development and correction of malocclusion in patients with cleft. Awareness of infant oral care measures, in particular, is lacking among the population, e.g. how to clean baby teeth, when to start cleaning baby teeth, what oral hygiene aids to use, and choice of toothpaste and toothbrush.

Periodontal disease

There are two types of periodontal disease: gingivitis and periodontitis. The early stage of periodontal diseases is gingivitis:

- Gingivitis occurs when the gums around the teeth become red, swollen and bleed when brushed; it is reversible when treated quickly.
- The first sign can be blood on the toothbrush or after spitting out.
- In many cases, people will suffer from halitosis (bad breath).

The advanced stage of periodontal disease is periodontitis.

Periodontitis is mostly seen in adults. As periodontal disease advances, the plaque biofilm moves below the gingival margin and destroys the periodontal fibres and bone supporting the teeth, making the teeth loose.

Prevention of gum disease is essential since periodontitis is irreversible and can cause tooth loss. With proper treatment, it can be halted.

Periodontally involved teeth can cause numerous problems, including acting as a source for local or systemic infection, affect eating, speaking and overall quality of life. Teeth can fall out of their sockets and be inhaled or ingested, leading to a possible medical emergency, as well as affecting self-esteem. It is crucial to prevent and treat periodontal diseases at the earliest age.



PERIODONTAL DISEASE

Periodontal diseases are induced by dental plaque. If it is not removed, the minerals present in saliva calcify, forming calculus, which needs to be removed by an oral health professional. If the dental plaque accumulates, pathogenic bacteria and toxins increase, triggering the patient's immune system to initiate an inflammatory response. The combination of inflammation and bacterial waste products destroy the structures holding the tooth in place.

Other risk factors for periodontal disease

In addition to oral biofilm, other local and systemic risk factors accelerate the occurrence of periodontal diseases.

Local factors are those that directly influence the periodontal health status, including poor oral hygiene, dental calculus, anatomic factors, dental crowding and malocclusion, traumatic occlusion, a diet rich in carbohydrates, tobacco use and food impaction.

Systemic factors reduce the body's resistance or increase the body's sensitivity to dental plaque, such as the patient's immune reaction, diabetes mellitus, hormonal factors, malnutrition, haematological diseases, stress and genetic factors.

How can periodontal diseases be prevented?

- mainly through good oral hygiene, especially with mechanical biofilm removal such as tooth brushing and interdental cleaning;
- regular dental check-up and professional cleaning and scaling;
- empowering people to take care of their general health and oral health at the earliest possible age;
- promotion of the behavioral changes needed to prevent these conditions.

How to remove dental plaque?

- effective brushing and interdental cleaning is the key way to remove dental plaque;
- professional oral healthcare treatment such as oral prophylaxis;
- oral health education is essential for adequate oral hygiene and understanding of periodontal diseases.



DENTAL PLAQUE

Malocclusion in the infant phase

In patients with complete cleft lip and palate, the upper lip, soft palate, and hard palate are completely broken, and the muscle balance inside and outside the patient's oral cavity is disrupted. The forward force received by the maxilla is stronger than the force of the anterior labi muscle, causing the patient's maxilla to shift. The patient's nasal septum and nasal columella cartilage grow poorly.

Malocclusion in the primary dentition and mixed dentition phase

Due to the impact of cleft lip and palate repair surgery, the maxillary bone development of patients is often insufficient. Under normal circumstances, the malocclusion of patients in the deciduous period is often not serious. With the growth and development of the teeth, they gradually show obvious malocclusion. Common malocclusions include:

- anterior cross-bite;
- posterior cross-bite;

- maxillary anterior hypodontia or supernumerary teeth;
- upper front teeth misaligned or rotated;
- abnormal molar relationship.

Malocclusion in the permanent dentition

Research shows that after cleft lip and palate repair, the prevalence of malocclusion is 97%. All patients with complete cleft lip and palate have malocclusion of the permanent dentition. Among the malocclusions associated with cleft lip, the most common are cross-bite and crowding of the upper teeth. In patients with both cleft lip and palate, the teeth near the fissure often appear deformed and missing, and further away from the fissure there may be missing or supernumerary teeth. Maxillary midline deviation is common in patients with unilateral cleft lip and palate.

Abnormality of tooth eruption and tooth number

Abnormal tooth size and position are often present in patients with cleft. Patients with unilateral complete cleft lip and palate have dysplasia and torsion of the upper central incisors adjacent to the cleft. In patients with bilateral complete cleft lip and palate, the two upper central incisors often have dysplasia and torsion. Other features can include:

- a delay to the eruption time of permanent teeth and an abnormal eruption sequence;
- hypodontia: the most common form of missing teeth is the congenital absence of the affected side incisor with the maxillary palate cleft;
- supernumerary teeth: additional teeth often appear near the fissures;
- abnormality of tooth structure: hypocalcification and dysplasia of the second premolar often appear.

The shape and symmetry of the dental arch

After the cleft lip and palate is repaired, the gap gradually decreases, and the maxillary segment is reshaped and moved closer under the action of the labial muscle. Around 50% of patients with unilateral and bilateral complete lip and palate cleft have varying degrees of maxillary dental arch asymmetry, and patients with simple palate cleft have no maxillary dental arch asymmetry.



MALOCCLUSION AND MISSING TEETH

Learning outcomes: Participants will be able to recognize the possible associated conditions of orofacial clefts.

DAY 1 - LAHSAL CLASSIFICATION

Topic		LAHSAL classification		
Learning objectives		Participants will understand the LAHSAL classification and how to apply it.		
Learning activity	Description	Time	Materials needed	
	<p>Brainstorming session</p> <ul style="list-style-type: none"> • How do the participants classify cleft currently? <p>Group discussion</p> <ul style="list-style-type: none"> • Introduce LAHSAL. • Ask the participants to practise applying LAHSAL to different scenarios. • Review and recap 	60mins	Sticky notes Markers Flip chart PowerPoint	

What is the LAHSAL classification for cleft lip and palate?

LAHSAL is an accurate, anatomical method of cleft classification. It is based on a coding chart which records six areas of the mouth. It has been widely adopted because it is:

- simple, so as to be accepted;
- concise to be accurately recorded;
- flexible, to account for rare presentations;
- exact, to facilitate statistical analysis;
- morphological, to enable visual assessment;
- graphic, to represent the cleft in a clear manner.

What do the letters stand for?

The letters represent the lip (L), alveolus (A), hard palate (H), and the soft palate (S). As a result, the laterality of each anatomical area, apart from the soft palate, can be recorded. The patient's left side is recorded first, followed by the right.

What about complete and incomplete clefts?

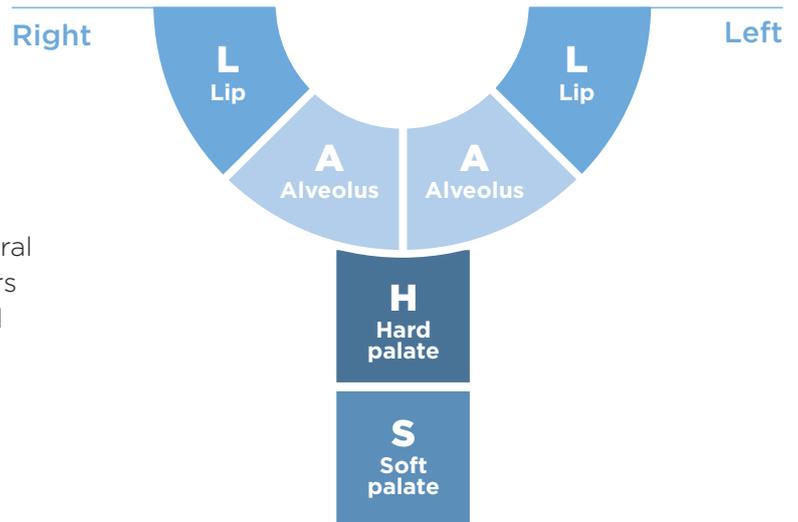
The completeness of the cleft may also be recorded: incomplete clefts are represented by lowercase letters, whereas uppercase letters represent a complete cleft. If there is no cleft, a dash _ is used. The recording of microforms, or incomplete clefts, is enabled through the use of an asterisk substituting the letter for the anatomical area concerned.

What are the advantages of LAHSAL over other classifications?

The major advantage of the LAHSAL classification is that it allows for the accurate and concise description and recording of every typical non-syndromic orofacial cleft. The degree of completeness as well as the laterality and also microforms, or Simonarts band, an epithelial bridge across the cleft, may all be recorded. This does not apply in most other classifications.

What is the difference between LAHSHAL and LAHSAL?

They are synonymous; LAHSHAL was developed in 1989 but later simplified by the Royal College of Surgeons of England to exclude the second “H.” This, however, excluded the possibility of classifying unilateral clefts of the hard palate, a feature that occurs when only one of the palatal shelves is fused with the nasal septum.



Learning outcomes: Participants will understand the LAHSHAL classification.

DAY 1 - IDENTIFICATION OF WHITE SPOTS, BROWN SPOTS AND CARIES

Topic		White spots, brown spots and caries	
Learning objectives	The participants will understand how to identify early carious lesions.		
Learning activity	Description	Time	Materials needed
	<p>Small group discussion</p> <ul style="list-style-type: none"> • pictures of white spots/ hypoplastic surfaces; • pictures of brown spots/ arrested caries; • pictures of caries on different surfaces of each tooth type; • presenter explains - all the variations above are different forms and stages of tooth decay. • Review and recap. 	60mins	PowerPoint

Early childhood caries (ECC)

Children with cleft have been shown to experience higher levels of caries and in particular Early Childhood Caries (ECC). ECC is different from adult caries in that it causes rapid destruction of the hard tissues and has a diverse set of risk factors. ECC is largely preventable, yet the condition is significantly increasing globally. ECC can have a significant adverse effect on the child’s development and well-being. Significant risk factors for the development of ECC in young children include long-term bottle use, especially night-time feeding, the use of cariogenic sweetening agents and the frequent consumption of free sugars.

Aetiology of caries

For dental caries to occur, there need to be four factors present:

- tooth surface, which is composed of hydroxyapatite crystals;
- dental plaque bacteria;
- fermentable carbohydrates, such as sugar;
- time.

Dental plaque, also known as biofilm, is a soft, sticky layer that adheres to the tooth surface. Biofilm is predominantly composed of oral microorganisms along with proteins present in saliva.

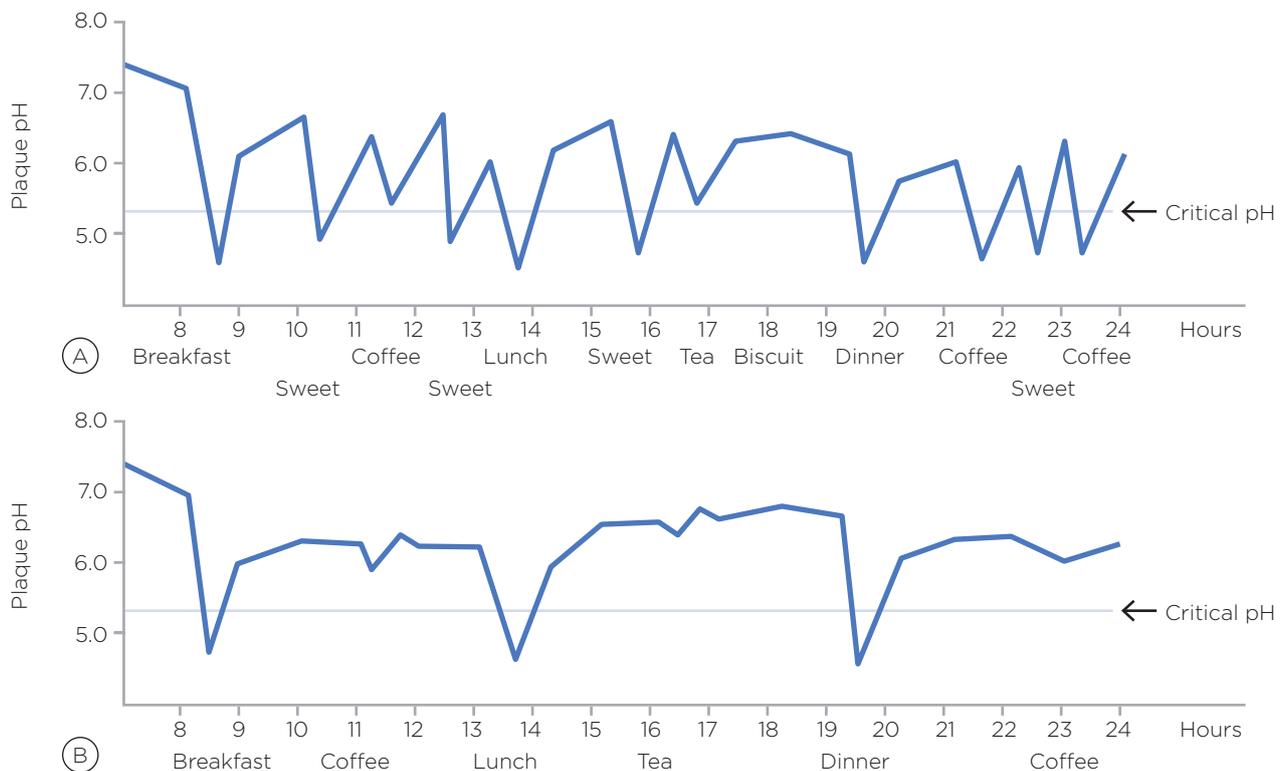
A thin layer of salivary proteins gets deposited on the tooth surface to form the 'Acquired Enamel Pellicle'. Once this layer is formed, bacteria, oral microorganisms, adhere to this pellicle, forming the biofilm.

This is characterised by acidogenic bacteria, such as *Streptococcus Mutans*. When the child consumes free sugars, the bacteria metabolise the carbohydrates into acidic waste products, causing the pH of the mouth to drop. Essential minerals are leached out of the tooth structure, leading to demineralisation.

In a healthy oral environment, saliva production removes this acidic environment over a time period of approximately 30-40 minutes, and remineralisation occurs. This is demonstrated in Stephan's Curve. However, if the child has suboptimal oral hygiene and is frequently consuming free sugars or fermentable carbohydrates, the mouth remains in an acidic pH, leading to dental caries.

In its initial stages, caries is often painless; however, as caries advances, pain and dental abscesses ensue which impact on the child's wellbeing, educational attainment, and quality of life.

The role of the oral health professional is essential to managing ECC and oral diseases throughout the patient's life. Prevention, early detection and management are key.



STEPHAN CURVE

White spots/hypomineralization

White spots are demineralised areas on the tooth surface, where a significant amount of minerals, such as calcium, have been lost, usually due to plaque bacteria and suboptimal oral hygiene.

White spots can also be caused by:

- dental fluorosis: the result of excessive consumption of fluoride as the teeth develop, for example, toothpaste eating as a child, or high levels of naturally occurring fluoride in water supplies;
- dental trauma to the tooth bud, causing irregularities in the hydroxyapatite structure;
- molar incisor hypomineralisation: lack of enamel development during its maturation stage, which affects the molar and incisor teeth;
- decalcification of enamel following braces: inadequate oral hygiene around orthodontic brackets.

The hydroxyapatite crystals are weak and vulnerable to breakdown. If the oral environment is altered effectively and swiftly, remineralisation is possible. White spots can be identified by drying the tooth surfaces and examining them. High fluoride toothpaste and improved oral hygiene measures will help protect the teeth.



WHITE SPOTS/CERVICAL DEMINERALISATION

Brown spots

Discoloration on the tooth surface can be extrinsic - on the outer tooth structure - or intrinsic - within the tooth structure.

Extrinsic discoloration can be caused by chromogenic bacteria, dietary factors, such as tea, coffee, berries, smoking or even iron supplements. Certain mouthwashes can cause discoloration, especially those used following oral surgery.

Brown spots on the surface can also be carious, it is important to assess and correctly diagnose these.



STAINING CAUSED BY CHROMOGENIC BACTERIA



BROWN SPOT CARIES AND EXTRINSIC STAINS

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Intrinsic discoloration can be caused by:

- dental fluorosis;
- tetracycline staining;
- dental caries;
- arrested caries - this occurs if dental caries is initiated but halted due to improved dietary habits or improved oral hygiene measures;
- pulp necrosis;
- developmental disorders, such as amelogenesis imperfecta and dentinogenesis imperfecta.



DENTAL FLUOROSIS



TETRACYCLINE STAINING



PULP NECROSIS



DENTAL CARIES

Learning outcomes: Participants will understand the causes of and recognise different white spots, brown spots and hypomineralisation .



DAY 2

TIMETABLE

Time
08.00 - 08.30
08.30 - 09.00
09.00 - 10.00
10.00 - 10.30
10.30 - 11.30
11.30 - 12.30
12.30 - 13.30
13.30 - 14.30
14.30 - 14.45
14.45 - 15.45
15.45 - 16.15

Session	Required Materials	Learner Activities
Quick quiz	<ul style="list-style-type: none"> Quick quiz suggestions 	<ul style="list-style-type: none"> Team quiz
Missing teeth, extra teeth, impacted teeth microdontia and malformed roots	<ul style="list-style-type: none"> Powerpoint 	<ul style="list-style-type: none"> Small group discussion
Premature loss of primary teeth – the causes, the consequences and clinical management	<ul style="list-style-type: none"> Sticky notes Markers Flip chart PowerPoint 	<ul style="list-style-type: none"> Small group discussion
Break		
Principles of minimally invasive dentistry	<ul style="list-style-type: none"> PowerPoint 	<ul style="list-style-type: none"> Small group discussion
Managing restorative care for cosmetic improvements	<ul style="list-style-type: none"> PowerPoint 	<ul style="list-style-type: none"> Small group discussion
Lunch		
Monitoring and maintaining the oral health of people with cleft	<ul style="list-style-type: none"> Sticky notes Markers Flip chart PowerPoint FDI/Smile Train Oral Health in Comprehensive Cleft Care Guidelines 	<ul style="list-style-type: none"> Small group discussion
Break		
Delivering oral health education	<ul style="list-style-type: none"> Sticky notes Markers Flip chart PowerPoint 	<ul style="list-style-type: none"> Small group discussion Role play in pairs or small groups to practice the 4 Steps to delivering oral health education
Closing day 2	<ul style="list-style-type: none"> Recap quiz 	<ul style="list-style-type: none"> Remind the participants to review the materials from day 1 and day 2

DAY 2 - MISSING TEETH, EXTRA TEETH, IMPACTED TEETH, MICRODONTIA AND MALFORMED ROOTS

Topic	Missing teeth/extra teeth/Impacted teeth/microdontia/malformed roots		
Learning objectives	To understand and identify missing teeth, extra teeth, impacted teeth, microdontia and malformed roots.		
Learning activity	Description	Time	Materials needed
	<p>Small group discussion</p> <ul style="list-style-type: none"> • radiographs of missing teeth; • radiographs of Impacted teeth; • pictures of microdontia; • radiographs of malformed roots; • the trainer explains the entities above. • Review and recap. 	30mins	PowerPoint

Children with cleft often have missing, extra or malformed teeth, and this can be challenging for the oral health professional (OHP) to manage effectively and have a negative impact on the psychological development of the child as they become more social and begin school.

Missing teeth

Missing teeth are usually congenitally absent around the cleft region. Missing teeth in other regions of the mouth in either maxilla or mandible are also possible; this occurs more commonly in the permanent dentition than in the primary dentition.



MISSING TEETH AND IMPACTED TOOTH AS SHOWN ON AN OPG

Extra teeth

Extra teeth, otherwise called supernumerary teeth, are most commonly seen in the maxillary anterior region; this occurs more frequently in the permanent dentition than in the primary dentition.

Impacted teeth

Impacted teeth are fully formed and have not erupted into the oral cavity. Impacted teeth are often found in the maxillary canine region and in the third molar region in the permanent dentition. Occasionally they are found in the primary dentition and most commonly in relation to an odontome or an extra tooth.

Microdontia

Microdontia are smaller sized teeth, commonly observed in and around the cleft region.



MICRODONTIA AND MALFORMED LATERAL INCISOR

Malformed roots

Malformed roots are commonly observed in the maxillary anterior region; these occur very often in the anterior maxilla of children with bilateral cleft lip and palate.

As children can be self-conscious of missing teeth, especially as they begin school, it would be acceptable to provide a partial removable denture from the age of six upwards, and this should be reviewed regularly as the child grows in order to monitor the fit. Instructions must be given to the patient and caregivers on the cleaning and care of the appliance. OHPs should ensure the child and caregiver are receiving the appropriate level of support and counselling.



MALOCCLUSION AND MISSING TEETH

Learning outcomes: Participants will understand that patients with cleft have missing teeth and tooth anomalies.

DAY 2 - PREMATURE LOSS OF PRIMARY TEETH - THE CAUSES, THE CONSEQUENCES AND CLINICAL MANAGEMENT

Premature loss of teeth – the causes, the consequences and clinical management			
Topic			
Learning objectives	The participant will understand the consequences of the premature loss of teeth and how to manage this clinically.		
Learning activity	Description	Time	Materials needed
	<p>Class brainstorm</p> <ul style="list-style-type: none"> • What is the role of primary teeth? • What happens if primary teeth are lost early? <p>Small group discussion</p> <ul style="list-style-type: none"> • How can dental teams manage prematurely lost primary teeth? 	60mins	Sticky notes Markers Flip chart PowerPoint

Primary teeth are important to children because they:

- Allow children to chew and eat properly.
- Help your child to speak more clearly.
- Maintain space for the eruption of adult teeth.
- Guide adult teeth into place.
- Help to shape the infant's face.
- Prevent early childhood caries.
- Keep future dental costs to a minimum.
- Offset the need for orthodontic treatment later.
- Reduce the risk of caries in permanent teeth.

Causes of premature loss of primary teeth

Primary teeth can be lost early as a result of:

- developmental anomalies;
- premature resorption of roots following trauma, most commonly anterior teeth;
- extractions due to dental caries.

Trauma is the most common cause of premature loss of maxillary central primary incisors. If there is no spacing in the anterior region or midline diastema in primary dentition and primary incisors or canines are traumatised or lost prematurely, there can be problems with the emergence of the successor and/or adjacent permanent teeth. If primary incisors are intruded, this can cause displacement and dilaceration of successors. If they are avulsed, the effect will be delayed emergence of their successors.

Premature loss of primary molars due to extractions of decayed teeth happens twice as often in the mandible as in the maxilla, and it can lead to migration of adjacent teeth and to a shortage of space for their successors. Severe ECC due to sweetened beverages, prolonged overnight feeding and poor oral hygiene affects the incisors, and multiple other teeth. Premature resorption of the roots of primary incisors and canines is often a symptom of crowding.

Consequences

The effects of premature loss of primary teeth are predictable and can be offset by careful planning. Loss shortly before the eruption of a successor has an accelerating effect. However, if the loss occurs long before the emergence of the successor, delayed eruption can be a consequence. In such cases, loss of primary teeth at an early age has more negative sequelae than loss occurring later. Much of the migration of adjacent teeth takes place in the first six months after the premature loss. The movement of other teeth, particularly those adjacent to the space after premature loss of primary teeth, depends on which tooth is lost as well as on the occlusion.

These migrations tend to happen more quickly and are greater in the maxilla than in the mandible. Furthermore, migrations in the maxilla are mainly limited to mesial movement and rotation of the first permanent molar. In the mandible, teeth distal to the space tend to tip mesially, and those mesial to the lost tooth may move distally. Usually, premature loss of primary teeth in dental arches that are already spaced has either little or no effect on the development of the dentition.

With the eruption of a maxillary central permanent incisor, the root of the adjacent lateral primary incisor might resorb and the crown could exfoliate, causing a midline shift if it happens unilaterally.

If a primary lateral incisor is lost prematurely, there can be a loss of intercanine width, as the primary canine on that side will not displace distally and buccally during the eruption of the central permanent incisor. This can then lead to lingual (or palatal) displacement of the lateral incisor as it erupts, due to a lack of space. In the mandible, premature loss of a primary incisor may also lead to slight retroclination of the other incisors and a decrease in intercanine distance.

In some cases, eruption of maxillary lateral permanent incisors can cause resorption and lead to premature loss of primary canines. If this happens unilaterally, the incisors will migrate in that direction, having a distal inclination with a midline shift as a consequence, and when the maxillary permanent canine erupts later, it will be buccally displaced. If both primary canines are lost prematurely, both permanent canines will be outside the dental arch.

for their successors. Severe ECC due to sweetened beverages, prolonged overnight feeding and poor oral hygiene affects the incisors, and multiple other teeth. Premature resorption of the roots of primary incisors and canines is often a symptom of crowding.

Incisors

Premature loss of primary incisors are more common in the maxilla than in the mandible. Space loss is usually minimal unless the tooth or teeth are lost at a very young age or if there is crowding, but if the child has not yet developed lingual-dental sounds, speech may be affected and incision of foods. In most instances, space maintenance is not required, but if multiple teeth are lost early, an appliance replacing these teeth may be offered for esthetic reasons.

Canines

When a canine is lost prematurely, it is usually because of severe crowding in the incisor region with ectopic eruption of the permanent lateral incisors accelerating the resorption of one or both primary canine roots. This is usually accompanied by a shift of the incisors toward the affected side and a resultant midline discrepancy. This can be offset by extraction of the contralateral canine, but bearing in mind that this can result in lingual tipping of mandibular incisors and a decrease in the inter-canine width, with loss of space available in the arch. If this is a concern a lower lingual arch appliance may be fitted.

First Molars

Primary first molars are commonly lost because of caries or infection — both unilaterally and bilaterally. There tends to be space loss within the first four to six months after extraction, with migration of the primary canines and permanent incisors toward the edentulous space in both arches. This is exacerbated in crowded arches and not a concern when there is spacing. Space maintenance can be

introduced and for unilateral loss a band and loop appliance is best, or for bilateral loss a fixed lingual arch attached to the first permanent molars.

Second Molars

Loss of primary second molars results in more severe space loss, and greater in the maxilla than in the mandible. The effects are worse when tooth loss occurs prior to the eruption of the permanent first molar, and space maintenance should always be considered. If tooth loss occurs after the permanent molar erupts, a bilateral fixed appliance is the most appropriate. Prior to eruption of the permanent molar, a fixed appliances or removable appliances on eruption of these permanent molars to distalise them are possible options.

Management of early loss of primary teeth

Appropriate management of early loss of primary teeth requires regular dental check-ups and early intervention which in turn allows a strong relationship to be built between the paediatric dentist, the parents and the child. Healthy oral habits can be established at an early age and cavities can be either prevented or diagnosed promptly.

Primary teeth maintenance is essential for establishing normal arch development and occlusion, and premature loss of primary teeth is a significant risk factor for compromised arch development. Reduced arch length can lead to crowding, ectopic eruption, or impaction of permanent teeth. Disrupted occlusal relationship between the molars and canines, over-eruption of opposing teeth, alteration in the overbite and overjet and midline shifts require treatment, either interceptive or with orthodontic appliances.

Early loss of teeth in the primary dentition has differing consequences depending upon which teeth are lost, and the child's existing alignment and occlusion, and so different management strategies are adopted.

Protocol for space maintenance

Space maintenance should be considered in patients who are in need of extraction of primary teeth, or those whose second deciduous molars are about to shed and have anterior crowding. This assumes a Class I incisor relationship and good oral hygiene.

- If the measured space discrepancy in one quadrant of the lower arch is 2mm or less, consider space maintenance. The reason for this is that further loss of space may result in an extraction or complex orthodontic treatment to distalize the molars. If the measured space discrepancy is 5mm or more then consider space maintenance as any further space loss may require more than one-unit extraction in that quadrant.
- If a patient has between 2-5mm of space discrepancy, it is likely that a premolar extraction will be required in any case, and therefore space maintenance may not be justified.
- The same consideration may be applied to the upper arch in Class I cases. However, for Class II or Class III cases, other orthodontic considerations may apply, and an orthodontic opinion should be sought.

Types of space maintainer:

For bilateral loss, a lingual arch in the lower and trans-palatal arch in the upper both usually from the first permanent molars are preferred. If the loss is unilateral, a band and loop appliance is the preferred option, also usually from the first permanent molars.

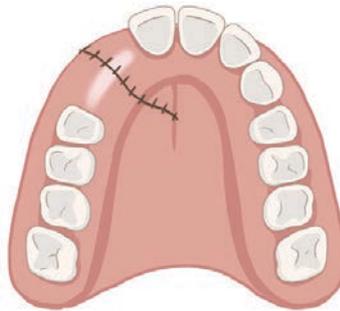
Alveolar bone grafting

Orthodontic Care: For a child with a complete cleft of the primary palate, an X-ray should be done between the ages of 6 - 7 years, to determine the need for an alveolar bone graft (ABG) and the appropriate timing. Orthodontics may be needed 6 - 9 months prior to the ABG in order to reposition the upper teeth, particularly those that are adjacent to the cleft. A fixed or removable maxillary expander device may also be needed prior to the ABG surgery.

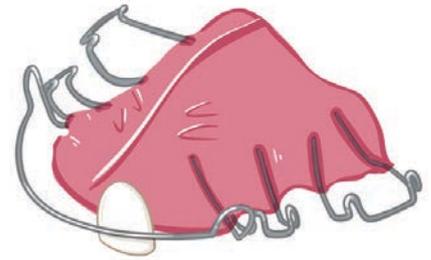
Alveolar Bone Graft (ABG): ABG surgery should be done for children with a cleft of the primary palate if there is insufficient bone for eruption and maintenance of the lateral incisor (if present) and canine around the cleft. Depending on the eruption pattern of the patient, ABG is usually done between the ages of 7 - 9 years, before these teeth erupt. The bone is usually harvested from the iliac crest (hip) and placed within the cleft and under the base of the nose. If a maxillary expansion was performed prior to ABG, either a fixed appliance or a retainer should be worn until ABG healing is complete. Radiographs should be delayed until 4 - 6 months after surgery.



PRE-ALVEOLAR BONE GRAFTING



POST ALVEOLAR BONE GRAFTING



ORTHODONTIC RETAINER WITH SPACE MAINTAINER ATTACHMENT

Learning outcomes: Participants will understand the need to retain the primary dentition, how to manage premature tooth loss and when alveolar bone grafting should be considered.

DAY 2 - PRINCIPLES OF MINIMALLY INVASIVE DENTISTRY

Topic	Minimally invasive dentistry		
Learning objectives	To ensure oral health professionals are trained to understand minimally invasive dentistry.		
Learning activity	Description	Time	Materials needed
	Small group discussion <ul style="list-style-type: none"> • Intro to minimally invasive dentistry; • Minimally invasive dental procedures - discuss the most commonly used; • Review and recap. 	60mins	PowerPoint

Introduction to minimally invasive dentistry

Minimally invasive dentistry is a philosophy that integrates prevention, remineralization and minimal intervention for the placement and replacement of restorations. Minimally invasive dentistry means treatment using the least invasive surgical approach, with the removal of the minimal amount of healthy tissue.

When a lesion needs to be restored, removal of decay with maximum conservation of healthy tooth structure should be the priority. Since our “permanent” restorations seldom last for ever, we need to minimize the size of any restoration. This will prevent or limit the restoration cycle that ultimately leads to tooth fracture, endodontic treatment and crown, and (occasionally) root fracture and extraction of the tooth.

Minimally invasive dental procedures

The most common procedures that can be called minimally invasive in children are the application of silver diamine fluoride (SDF), atraumatic restorative technique (ART) and the use of stainless-steel crowns for arresting multi-surface caries in primary molars.

Silver diamine fluoride (SDF) application

Thirty-eight per cent SDF, if available, should be used when cavitation has occurred. It is most effective when applied semi-annually but annual applications may be sufficient. SDF is effective in arresting caries and preventing its progression to the pulp of the tooth. This can help increase the long-term longevity of the primary dentition.



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Atraumatic restorative technique (ART)

If restoration of primary teeth is required, ART is a minimally invasive technique where caries are removed by hand using an excavator, for example. This retains as much tooth substance as possible and aims to prevent pulp death. An adhesive restoration such as glass ionomer cement, preferably containing slow-release fluoride, should be used for the restoration.

Hall crowns

The Hall crown technique is the placement of a pre-formed stainless-steel crown over a carious primary tooth using a glass ionomer cement. This technique requires no preparation, local anaesthesia or caries removal. Due to this, it is especially useful in the treatment of children. It can be easily taught to an oral health professional (OHP) and is widely practised and accepted across the globe.



HALL CROWNS

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Learning outcomes: Participants will understand the common techniques used in minimally invasive dentistry .

DAY 2 - MANAGING RESTORATIVE CARE FOR COSMETIC IMPROVEMENTS

Topic		Restorative care for cosmetic improvements		
Learning objectives	To ensure OHPs understand the restorative techniques which can achieve cosmetic improvements.			
Learning activity	Description	Time	Materials needed	
	<p>Small group discussion</p> <ul style="list-style-type: none"> • What are strip crowns and Zirconia crowns? • Restorative care for cosmetic improvements in adolescents and adults. • Review and recap. 	60mins	PowerPoint	

What are strip crowns and Zirconia crowns?

Strip crowns are used to restore primary anterior teeth. The plastic crown containing composite resin is placed over the carious tooth and then removed once the resin has set. These are single-visit procedures on a cooperative child. It is also carried out in very young children (less than 3-years old) for a full-mouth rehabilitation under general anaesthesia.

Zirconia crowns are novel aesthetic restorations for primary anterior and posterior teeth. With good tissue adaptation to the crown margins, they provide aesthetic restorations for primary teeth. The plaque accumulation on these highly polished surfaces is minimal.

Restorative care for cosmetic improvements in adolescents and adults

Almost 50% of parents of pre-adolescent children with orofacial cleft indicated that their children expressed concerns about appearance. A study carried out in India compared the responses of young people in two categories: a pre-adolescent cleft group and an adolescent cleft group. Using a 'Psychosocial Impact of Dental Aesthetics Questionnaire' (PIDAQ), researchers found that the latter scored more negatively in terms of dental self-confidence and social impact. They concluded that perceptions of the aesthetics of anterior teeth are a crucial factor influencing a patient's psychological self-belief, social confidence, and treatment need in cleft and non-cleft patients. These become more relevant as the patient matures towards adolescence and adulthood.

For cleft patients, the dental aesthetics may be influenced by hypodontia (commonly affecting maxillary lateral incisors), crowded and irregular teeth, Class III malocclusion with anterior crossbite or early childhood caries (ECC). An interceptive orthodontic procedure may be indicated for either function or aesthetics, particularly if there is an accompanying traumatic bite, and restorative treatment to improve aesthetics if the patient expresses concern.

Between the ages of five and eight, children begin to be able to make informed decisions regarding aesthetic restorations. Whilst glass ionomer restorations are often recommended by paediatric dentists due to their fluoride release and cariostatic properties, composite restorations and Zirconia crowns are also acceptable for improving the aesthetics of primary anterior teeth.

Learning outcomes: Participants will understand why cosmetic improvements should be considered in patients with cleft and common techniques that can be applied.

DAY 2 - MONITORING AND MAINTAINING THE ORAL HEALTH OF PEOPLE WITH CLEFT

Topic			
Maintaining the oral health of people with cleft			
Learning objectives	Participants should understand how to follow the FDI/Smile Train Oral Health in Comprehensive Cleft Care Guidelines and maintain the oral health of patients at all ages		
Learning activity	Description	Time	Materials needed
	Small group discussion <ul style="list-style-type: none"> Using the guidelines, discuss what oral health interventions are required in each age group. Discuss the care instructions of an obturator or orthodontic appliance. 	60mins	Sticky notes Markers Flip chart PowerPoint FDI/Smile Train Oral Health in Comprehensive Cleft Care Guidelines

Specific interventions for patients with cleft

Specific interventions for the age group of up to two years old:

- Work with the caregivers to understand the oral health needs of a patient with cleft.
- Demonstrate mouth cleansing after each feed and gentle tooth brushing as the primary dentition erupts.
- The use of wet cotton or gauze or disposable infant wipes after every meal or feed is of paramount importance in preventing early childhood caries.
- Giving a sip of water after every meal or feed can be beneficial in washing away food debris or remnants of milk.
- Explain the aetiology of dental disease and the caregiver's role in prevention.
- An examination by a dentist or by a paediatric dentist, where available, is mandatory as soon as the first primary tooth erupts into the mouth.
- Provide instruction about the proper care and cleaning of the obturator and appliance to maintain good oral hygiene
- After lip repair surgery, which can take place in the first three months of life, caregivers should be informed about scar management. This can be carried out after the wound is completely healed and the sutures have been removed. Instruct parents or caregivers to massage from the columella end of the scar to the vermilion, with a downward motion for 8-10 minutes, three times a day.
- Explain to the caregivers the importance of discouraging thumb sucking and pacifier use. These harmful habits could have a negative impact on the baby's face and oral development and growth, as well as problems with dental alignment and malocclusion.
- Early identification of white and brown spot lesions and treatment with minimally invasive dentistry is essential.

Specific interventions for patients with clefts aged between two and six years old:

- Work with caregivers to understand the oral health needs of a patient with cleft, demonstrating mouth cleansing after each feed and gentle toothbrushing as the primary dentition erupts. Explain the aetiology of dental disease and the caregiver's role in prevention.
- Provide instruction about the proper care and cleaning of the obturator and appliance to maintain a good oral hygiene
- Scar management can be carried out when the surgical site has fully healed. Instruct parents or caregivers to massage from the columella end of the scar to the vermilion with a downward motion for 8-10 minutes three times a day.
- Explain to the caregivers the importance of discouraging thumb sucking and pacifier use. These harmful habits could have a negative impact on the baby's face and oral development and growth, as well as problems with dental alignment and malocclusion.
- Early identification of white and brown spot lesions and treatment with minimally invasive dentistry is essential.

Specific interventions for patients with cleft aged 6-12 years old:

- In the mixed dentition, primary and permanent teeth are present in the mouth at the same time. Several dental interventions begin at this stage. As the bone structure is rapidly growing and permanent teeth are erupting, some patients might need interceptive orthodontics to avoid severe malocclusion and create better conditions for facial growth and oral function.
- Oral health care and routine dental examination are very important at this stage. A complete periodic oral examination with dental radiographs, dental prophylaxis and a fluoride treatment should be performed. Ongoing evaluation of dental hygiene and periodontal diseases should be provided. The risk of developing caries and gingival inflammation increases with the placement of orthodontic appliances. Fissure sealants should be placed as the permanent dentition erupts.
- Advise parents and caregivers to visit the dentist every six months for periodontal examination and monitoring of the permanent dentition eruption of their children.

Specific interventions for patients with clefts aged 12-18 years old:

- Good oral health care is critical during this stage. A complete oral examination with dental radiographs, dental prophylaxis and a fluoride treatment should be performed at regular intervals. Ongoing evaluation of dental hygiene and periodontal diseases should be provided.
- Specific oral hygiene instructions for patients with orthodontics should be delivered.
- Age-related advice tailored to the patient is essential, for example, reducing fizzy drinks and not snacking at school.

Specific interventions for patients with clefts aged above 18 years old:

- Good oral health care and age-related advice tailored to the patient is essential, for example, care of implants or prosthesis. Ongoing evaluation of dental hygiene and periodontal disease should be provided.
- Supply information and tools for smoking cessation and alcohol consumption reduction if required. Instruct patients about injury prevention and the use of fitted mouth guards during sports.

Care instructions for the obturator/appliance

Children in the 0-2 and 2-6 age groups will probably use a palatal maxillary orthopedic appliance, or obturator, to cover the palatine cleft and be able to eat and speak properly. These appliances must be cleaned twice a day, every day. In the first 48 hours after the appliance is installed, it must be removed and cleaned after each feed. Important points to remember are:

- After removing the maxillary oral appliance, clean it with a brush and cooled boiled water to remove any pellicle or detritus that has been formed to avoid microorganisms to grow in it. The area under the flattened nostril must be cleaned with a moist swab.
- Refer to the treating oral health professional if the appliance is producing any ulceration or bleeding. In this case, it needs to be adjusted. Advise the use of soft white paraffin in the lips and soft tissues when needed and at feeding time.
- Obturator appliances must be inserted carefully by the caregiver: slightly sideways for unilateral cleft and straight for bilateral cleft.

Learning outcomes: Participants will understand how to maintain the oral health of patients with cleft at every age and provide care instructions for an obturator or orthodontic appliance

DAY 2 - DELIVERING ORAL HEALTH EDUCATION

Topic		Providing oral health education		
Learning objectives	Participants should understand how to provide oral health education and use a motivational interviewing style.			
Learning activity	Description	Time	Materials needed	
	<p>Brainstorm</p> <ul style="list-style-type: none"> • Ask the class if they talk to patients and caregivers about oral health. What advice do they give? • Ask how do they encourage patients and caregivers to change their behaviour. • Ask the group what dental myths they have heard. <p>Small group discussion</p> <ul style="list-style-type: none"> • Identify phrases to use in motivational interviewing with patients and caregivers. • In pairs or small groups practice through role play delivering oral health messages from the OH in CCC guidelines, following the four steps. 	60mins	Sticky notes Markers Flip chart PowerPoint	

Delivering oral health education

It can be frustrating to provide patients and caregivers with multiple oral health messages at each appointment only to find that the adverse oral health behaviour has not changed. It is important to create an environment where the patient and caregiver feel supported and not judged, create an open dialogue and actively listen to the challenges they are facing with their oral health.

Health coaching/motivational interviewing

This approach to behaviour change is known as health coaching or motivational interviewing and is part of the 2015 Geneva Declaration on Person-centred Primary Health Care. It is an effective person-centred approach that facilitates, motivates and empowers individuals to become self-aware, and to identify barriers and facilitators to healthier behaviours. Individuals are encouraged to make effective decisions for changing their lifestyle or adopting changes in their environment, and to take sustainable actions on the way forward. It focuses on empowerment and active engagement of individuals in the decision-making process for their own health.

Follow the four steps to improving oral health behaviours through motivational interviewing:

1. Engaging: the first step is to build trust with the patient. Ask permission to discuss their oral health and to ask questions and let them know what you will be discussing. This could include any concerns they may have with their oral health.
2. Focusing: this is a way to guide the patient toward the behaviour change. Help them focus on what they want to change. This could be discussing sugar in their diet or their toothbrushing technique. For example, after noticing white spot lesions around the cervical margins, discuss the findings with the patient and ask them, "Shall we discuss ways we can prevent further tooth decay?" This will bring attention to the fact that they, the patient, are making that decision.
3. Evoking: this promotes the patients' own reasons to change. Ask them what they know about tooth decay. What is their perception of tooth decay? Offer them more information on what you see clinically. Let them come to the conclusion that a change needs to be made. Let them be the one to state that change is needed, and then plan to make that change with them.
4. Planning: finally, ask the patient what it is they can do to make that change and offer assistance in helping them make that change. Help them identify a time in their routine to implement a new toothbrushing behaviour or how to replace sweet snacks with healthy alternatives.

Culturally appropriate health coaching

There are myths about teeth that all oral health professionals have heard: "the baby took the minerals from my teeth while I was pregnant" is a common one. It is easy to be dismissive of these, but it is important to remember that these myths may have strong familial or cultural beliefs behind them. Try to present the facts as sensitively as possible and encourage a positive behaviour change.

Learning outcomes: Participants will be able to deliver oral health education and health coaching to patients and their caregivers



DAY 3

TIMETABLE

Time

08.30 - 09.00

09.00 - 10.00

10.00 - 10.30

10.30 - 11.30

11.30 - 12.00

12.00 - 12.30

12.30 - 13.30

13.30 - 14.30

Session	Required Materials	Learner Activities
Scar management in people with cleft lip and palate	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint 	<ul style="list-style-type: none"> • Small group discussion
Quality of life and clefts	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint 	<ul style="list-style-type: none"> • Small group discussion
Break		
Implementing the FDI/Smile Train Safety and Quality Protocol	<ul style="list-style-type: none"> • Sticky notes • Markers • Flip chart • PowerPoint • FDI/Smile Train Safety and Quality Protocol 	<ul style="list-style-type: none"> • Group discussion
Post course test	<ul style="list-style-type: none"> • Multiple choice questionnaire 	<ul style="list-style-type: none"> • Complete the questionnaire
Post course test marking	<ul style="list-style-type: none"> • Answer sheet 	
Lunch		
Questions, summing up Presentation of certificates	<ul style="list-style-type: none"> • Course evaluation form • Participation certificates 	<ul style="list-style-type: none"> • Complete the course evaluation form

DAY 3 - SCAR MANAGEMENT IN PEOPLE WITH CLEFT LIP AND PALATE

Topic	Characteristics of an abnormal scar		
Learning objectives	Participants will understand the impact scarring has on patients with cleft, what factors influence scarring and the daily management of a scar following surgery.		
Learning activity	Description	Time	Materials needed
	<p>Brainstorming Session</p> <ul style="list-style-type: none"> • Introduce the characteristics of abnormal scars: keloids and hypertrophic scars. <p>Brainstorming Session</p> <ul style="list-style-type: none"> • Divide participants into groups of three to five. • Instruct groups to write risk factors for an abnormal scar on sticky notes. • Importance of massage therapy inside the mouth. • Review and recap. 	30mins	Sticky notes Markers Flip chart PowerPoint

Scars in patients with cleft lip and palate

The healing of cleft lip and palate repair results in fibrotic outcomes for both the lip and the palate. Scarring in this situation can have an array of aesthetic and functional consequences. Hypertrophic scarring can be common following cleft lip repair.

Scarring from cleft lip repair can cause lip asymmetry as the scar contracts leading to a shortened lip and nasal deformity on the affected side. Such scarring may require further surgical revision to restore normal aesthetics and function, which causes psychological stress, risk associated with additional surgeries and anaesthesia exposure, and significantly increased cost of treatment.

Factors influencing scarring

- The depth of injury, degree of tissue destruction, and introduction of pathogens: for scarring to occur, injury must involve the dermis, and pathologic forms of wound healing are more likely to occur if injury involves the bottom one-third of the dermis or is associated with infection.
- The location of the wound affecting variations in mechanical forces across the skin at different anatomical sites, such as: on the face, tension lines arise from interactions between the skin and the underlying muscles of facial expression; wounds running across a tension line experience greater perpendicular force and must respond with greater collagen deposition to hold the skin together, resulting in a larger scar.
- Patient demographics: it has been observed that darker-skinned and younger individuals are at higher risk of pathological healing, with hypertrophic scars and keloids, although the causative mechanisms explaining these risks are not well-understood.

Keloids and hypertrophic scars

In the skin, pathological scars such as hypertrophic scars and keloids can be unsightly, itchy, and painful. By definition, both scar types rise above skin level and are result of wounds with excessive fibrosis. While hypertrophic scars do not extend beyond the initial site of injury, keloids typically project beyond the original wound margins.

Clinical differentiation between hypertrophic scars and keloids can be problematic. A single injury may produce regions of both normal and abnormal scarring that regress or progress over time. Incorrect identification of scar type may result in inappropriate management of pathologic scar formation, and, occasionally, contribute to inappropriate decision-making related to elective or cosmetic surgery. Unfortunately, these surgeries represent a second injury that may heal with repeated pathological scarring in some individuals.

Postoperative care and scar management

The first three months after surgery is the time when remodelling is at its peak during a normal wound healing process. While most properly designed and executed operative incisions will continue to heal without significant protest, those incisions destined for hypertrophic response will begin to reveal themselves during this period. Therefore, a monthly clinic examination of the scar is reasonable. Patients should be encouraged to continue dressing the wound with skin tape (triple-layer, one over the other). Additionally, each patient should be counselled to return to the clinic earlier than the appointed clinic visit if the wound is beginning to look “beefy” or “upset”, e.g if it starts to rise above skin level or itches considerably. During this period, a scar can undergo hypertrophic response, either mild or severe.

Current therapies for scarring

Many different therapeutic approaches have been developed to minimize the appearance and functional impact of scars. Therapies delivered at the time of wounding include dressings, tapes, and silicone sheets designed to reduce tension on the wound and suture lines. Also, if there is an increase of tissue above the normal skin level, compression therapy is recommended. This decreases the vascularity of the scar and helps to control the hypertrophy.

It is of fundamental importance not to forget that in addition to the hypertrophy of the scar, we must take care of the degree of retraction. It is suggested the scar should be regularly massaged from the columella to the vermillion border three to five times per day. The frequency should decrease as the scar gains flexibility.

Learning outcomes: Participants will understand the importance of scar management and how to advise caregivers and patients on scar care.

DAY 3 - QUALITY OF LIFE AND CLEFTS

Topic		Quality of life and clefts		
Learning objectives	Participants will understand the impact of cleft on quality of life as well as well as economic factors			
Learning activity	Description	Time	Materials needed	
	<p>Brainstorming session</p> <ul style="list-style-type: none"> • What does quality of life (QoL) mean? • What is meaning of oral health related quality of Life (OHRQoL)? <p>Group discussion</p> <ul style="list-style-type: none"> • Introduce the relationship between cleft and deterioration of oral health. • Ask the participants to list the impact of cleft on QoL of patients. • Ask the participants to list the impact of cleft on the QoL of parents of children with cleft conditions. • Discuss the economic aspects of cleft. 	60mins	Sticky notes Markers Flip chart PowerPoint	

Definition of quality of life:

The World Health Organization defines quality of life as an individual's perception of their position in life in the context of the culture and value systems in which they live and in relation to their goals, expectations, standards and concerns. It is a broad ranging concept affected in a complex way by the person's physical health, psychological state, personal beliefs, social relationships and their relationship to salient features of their environment.

What makes it challenging to measure is that, although the term 'quality of life' is widely understood, individuals and groups can define it differently. Although health is one of the important domains of overall quality of life, there are other domains as well—for instance, jobs, housing, schools, the neighbourhood. Aspects of culture, values, and spirituality are also key domains of overall quality of life that add to the complexity of its measurement.

Definition of health

Health is defined by WHO as a state of complete physical, mental and social well-being, not merely the absence of disease or infirmity. Better health is central to human happiness and well-being, while poor health has detrimental effects on both the individual and at societal level.

Since healthy populations live longer, are more productive and save more, good health also makes an important contribution to economic progress. Many factors influence health status and a country's ability to provide a good quality health service for its people.

There are five main aspects of personal health: physical, emotional, social, spiritual, and intellectual.

The Sustainable Development Goals

The Sustainable Development Goals are the United Nations blueprint for a better and more sustainable future for all. They address the global challenges we face, including poverty, inequality, climate change, environmental degradation, peace and justice. One of their goals is to ensure healthy lives and promote well-being for all, at all ages.

The work of UNICEF, the United Nations children's fund, is structured around five overarching areas of well-being for every child, which are grounded in the 2030 Agenda for Sustainable Development. These five areas are that:

- every child survives and thrives;
- every child learns;
- every child is protected from violence and exploitation;
- every child lives in a safe and clean environment;
- every child has a fair chance in life.

This human rights-based approach pursues a vision of realizing the rights of every child, especially the most disadvantaged, and responds to the call to "leave no child behind", so that the rights of every child, everywhere, will be met.

Oral health

FDI World Dental Federation defines oral health as:

Oral health is multi-faceted and includes the ability to speak, smile, smell, taste, touch, chew, swallow and convey a range of emotions through facial expressions with confidence and without pain, discomfort and disease of the craniofacial complex.

Oral diseases are the most common chronic disease and are important public health problems due to their prevalence, their impact on individuals and society, and the expense of their treatment.

The Global Burden of Oral Disease Study 2013 estimated that oral diseases affect 3.5 billion people worldwide, with untreated dental caries being among the most prevalent non-communicable disease (NCD). A follow-on study examined the global cost. Most oral diseases and conditions share modifiable risk factors with the four most significant NCDs, including cardiovascular disease, cancer, chronic respiratory disease and diabetes. These risk factors include tobacco use, alcohol consumption and unhealthy diets high in free sugars. All are increasing at a global level.

Costs of the surgical treatment of cleft

A study by Galloway et al. (2017) estimated the comparative cost of cleft treatment incorporating surgical intervention, speech and language therapy (SLT), orthodontics and orthognathic surgery. In high-income countries, where state provision or state health insurance is the most common source of funding, the average total direct cost of cleft treatment is \$10,000-\$13,000 whilst in low-income settings, where patient and charity organisations fund treatment, the cost is \$3,000-5,000. Further research and more complete data are needed to study cost differences so patients and their families have an understanding of the lifelong financial implications of cleft where costs are not covered by the state or insurance.

Risk factors

Differential in oral health status is multifactorial, ranging from social, environmental, biological, behavioural and cultural factors to economic and political factors. Limited access to oral health care services, complicated oral health care systems, a lack of oral-health-information material, and oral health literacy also play a role.

These differences arise as a consequence of factors that are largely out of the control of population groups, such as access to dental services and differential exposure to unhealthy aspects of social environments. A common factor underlying these inequalities is social hierarchy. Socioeconomic position influences exposure and response to virtually all environmental, behavioural and psychosocial risk factors. The steeper the social hierarchy, the greater the magnitude of inequalities in health.

The main priority for oral health interventions should be collaborative, enabling policies underpinned by research that addresses the main determinants of oral diseases and the shared, modifiable risk factors outlined above.

A study among adults aged 18-64 reported that social security and health insurance, low literacy levels, dental self-care, or its absence, and other behavioural aspects, such as high tobacco consumption, were major risk factors for periodontal and other oral diseases among groups of equivalent socioeconomic status.

Public health and orofacial clefts

Orofacial clefts are a major public health challenge. Children with clefts rarely escape dental complications. The surgical correction of their clefts, in addition to the medical concerns common among children with cleft, are the major focus of their care. As a result, they tend to have more decayed and missing teeth and poorer oral health compared to their peers.

These differences can be attributed to:

- dry mouth caused by mouth-breathing habits;
- less natural cleaning of the teeth due to the morphology;
- variable diet or feeding habits;
- dental anomalies;
- increased consumption of sweetened medications;
- delayed oral clearance time for foods.

All the above contribute to more carious bacteria being present in the oral cavity of cleft children. Parents and caregivers are often so concerned with other aspects of their child's health care, such as surgery, nutrition, mental health, and speech development, that they pay little attention to basic preventive dental care. All these factors put the child at a greater risk of developing ECC.

As they develop, the higher prevalence of poor oral hygiene in children with cleft may be associated with:

- (a) the presence of residual scar tissue as a result of the multiple surgical procedures carried out at the cleft region, which in turn impairs tooth cleaning;
- (b) the lack of interest in oral hygiene due to many other health problems such as otitis media, difficulty in speech;
- (c) the anxiety that children often have when they brush their teeth in the cleft area.

Other barriers to oral health care in these children will include low literacy level of parents, behaviour induced by fear and anxiety, socio-economic status, competing priorities, poor knowledge of available medical and dental services, patient-dentist relationships and socio-cultural beliefs and myths.

All these factors highlight the importance of individualized preventive oral health programmes in cleft patients.

Challenges associated with the effects of clefts

Cleft patients have multi-system and complex anatomical, physiological, pathological and psycho-social problems. These include aesthetics, feeding, speech and language delays, dental anomalies, ear infections, psycho-social issues, such as stigmatization and reduced quality of life.

Learning outcomes: Participants will understand the wider impacts of cleft on health, the economic cost and public health factors.

DAY 3 - IMPLEMENTING THE FDI/SMILE TRAIN SAFETY AND QUALITY PROTOCOL

Topic		Implementing the FDI/ST Safety and Quality protocol		
Learning objectives		Understand: <ul style="list-style-type: none"> • How to use the FDI/ST Dental Procedures Safety and Quality Protocol • The importance of quality assurance • Strategies for implementing quality assurance • How to carry out periodic assessment of quality of care 		
Learning activity	Description	Time	Materials needed	
	<ul style="list-style-type: none"> • Discuss the sections in the Dental Procedures Safety and Quality Protocol • Discuss roles and responsibilities • Identify legal, labour and administrative framework • Prioritizing and developing realistic timelines • Review and recap. 	60mins	Sticky notes Markers Flip chart PowerPoint FDI/ST Safety and Quality Protocol	

Why is quality important in oral healthcare?

- By maintaining the quality of healthcare provided and adhering to the recommended health screenings, the cleft care team can improve patient health and achieve better health outcomes, e.g. fewer missed school hours due to dental pain.
- By improving the efficiency of managerial and clinical processes, organizations reduce the costs associated with mistakes, wasted materials and redundancy.
- Proactive processes that recognize and solve problems before they occur ensures that healthcare is reliable and predictable.

A culture of improvement frequently develops in an organization that is committed to quality, because errors are reported and addressed.

- A commitment to quality shines a positive light on an organization, which may result in increased partnership and funding opportunities.

The quality approach

The quality approach is defined by WHO as :

“ an approach which should make it possible to guarantee each patient the combination of diagnostic and therapeutic procedures which will ensure the best possible health outcome for them, in accordance with the current state of medical science.

This means that all healthcare providers should implement recurring, reproducible and even “measurable” processes that guarantee the quality and safety of their interventions: this is quality assurance.

Quality assurance (QA) vs. quality improvement (QI)

Quality assurance (QA) involves the development of a set of standards, and the process of a comparison of current standards with the recommended standards.

If standards are met, services are thought to be of adequate quality. If gaps are identified, plans to correct these are developed to address the problem.

Quality improvement (QI) consists of systematic and continuous actions that lead to measurable improvement in health care services and the health status of targeted patient groups.

How do we define quality in oral healthcare?

One of the most commonly used definitions for quality in healthcare is by the Institute of Medicine (IOM) and consists of six domains: patient safety, timeliness, patient-centredness, equitability, efficiency and effectiveness.

Patient safety	<p>In order to be considered safe, oral healthcare should</p> <ul style="list-style-type: none"> • Avoid, mitigate, or minimize adverse events. • Advocate a blame-free culture to facilitate quality improvement. • Learn from safety incidents to improve the quality of care. • Enact minimum safety standards.
Timeliness	<p>In order to be considered timely, oral healthcare should</p> <ul style="list-style-type: none"> • Avoid unnecessary delays in access and utilization of care. • Implement care co-ordination between healthcare providers and institutions. • Prioritize prevention; avoid early use of restorative and other treatments.
Patient-centeredness	<p>In order to be considered patient-centered, oral healthcare should</p> <ul style="list-style-type: none"> • Be respectful of and responsive to individual patient preferences, needs, values, fears, concerns, and/or cultures. • Follow a shared decision-making model when making clinical decisions. To gain a patient's trust, the oral healthcare professional should communicate with and listen to the patient, then inform, educate and guide the patient to ensure that patient values shape all clinical decisions.
Equitability	<p>In order to be considered equitable, oral healthcare should</p> <ul style="list-style-type: none"> • Not vary in quality and availability due gender, ethnicity, cultural background, religion and belief, geographic location, and/or socioeconomic status. • Address inequities in oral health service design, planning, and commissioning. • Incorporate equitability in the design of policy and clinical practice guidelines.
Efficiency	<p>In order to be considered equitable, oral healthcare should</p> <ul style="list-style-type: none"> • Encourage prevention • Focus on patients' oral health needs as the central basis for resource and workforce planning. • Form an integral part of medicine and discourage the dental-medical divide.
Effectiveness	<p>In order to be considered safe, oral healthcare should</p> <ul style="list-style-type: none"> • Be informed by the most recent available scientific evidence and guidelines. • Be provided to patients who will benefit from the care • Aspire to minimize harm

Accessibility

In order to be considered accessible, oral healthcare should

- Be accessible and available, in a timely fashion, to everyone seeking care.
- Be determined by appointment times and recall intervals that are based on patient needs and preferences.

Why do we need a quality approach?

A quality approach in healthcare is imperative and reflected in diverse legislation:

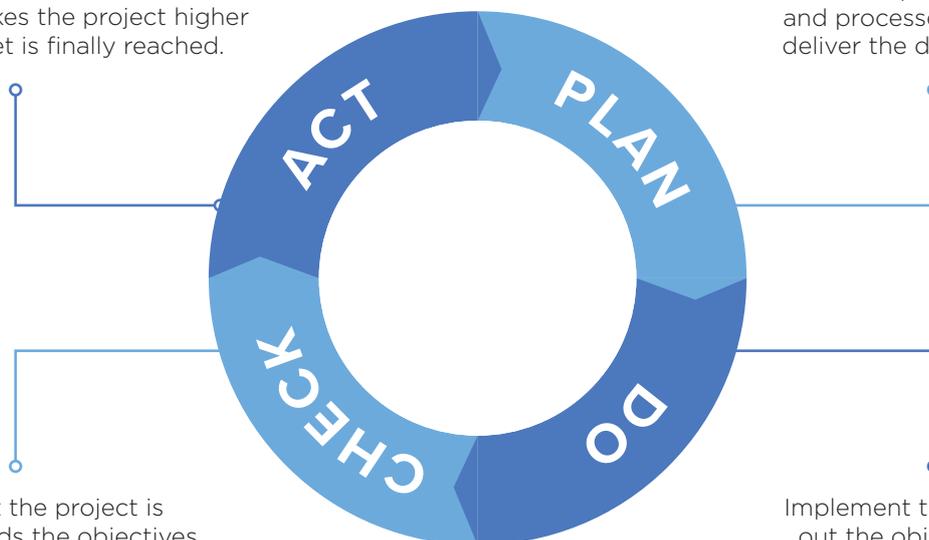
- Legal and regulatory context: quality in healthcare is governed by a set of laws and regulations in force in each country.
- Administrative regulations: all clinicians should be appropriately trained and registered to practice in the chosen country, and stay within the “scope of practice” defined by legislation or regulation. There are many other administrative regulations, i.e. the obligation to take out civil liability insurance or various other types of insurance.
- Health regulations and good practice recommendations: specific measures for patient safety, defined by law and regulations under the control of the country’s health authorities i.e. regulations on ionising radiation.
- Ethical regulations: unlike business, dental offices and health centres have a responsibility for patient well-being. This is underpinned by a code of ethics which specifies what can and cannot be done. An official body, most often the medical or dental council, is responsible for ensuring that these ethical rules of confidentiality and patient safety are respected.
- Labour legislation: the rules of labour legislation set out in national legislation, would apply to staff members, so that practitioners need to be familiar with them.

Implementing quality improvement

Implementing new procedures to comply with quality in healthcare standards, such as the FDI/ST Systems Level Organization, must be tested and validated, usually through a four-phase cycle of planning, doing, studying, and acting—the PDSA cycle:

React and improve. Take the necessary corrective measures to reduce gaps and make sure that what has been achieved will remain stable. Each turn of the wheel takes the project higher until the target is finally reached.

Establish quality objectives and processes required to deliver the desired results.



Check that the project is moving towards the objectives, study the results, measure effectiveness.

Implement the plan, carry out the objectives from the previous step.

Steps for implementing quality improvement

Steps	Questions & recommendations
<p>Identify and assess the problem</p> <p>Identify specific objectives</p>	<p>What problem do you want to address?</p> <p>What outcome measure will show the problem was resolved?</p>
<p>Produce a written description of the roles and responsibilities of each member of the dental team to reach the objective</p>	<p>Who is best positioned to be the champion and the leader of the project?</p> <p>Who has the clinical knowledge and leadership skills to serve as a project leader?</p> <p>Which staff members will participate in the core collaborative and work proactively to improve quality?</p>
<p>Education and training of staff to implement the QI measure</p>	<p>Train all staff in the new method adopted to solve the problem or improve the system</p>
<p>Establish a test group who will implement the QI measure</p>	<p>The test group carries out an assessment of the new system with all members of the dental team.</p>
<p>Implementation of QI measure</p>	<p>Implementing changes in small manageable steps to allow for continual appraisal and review.</p> <p>Reducing the risk of failure and negative staff responses</p>
<p>Verification and outcome assessment</p>	<p>Review of the first implementation cycle to review the process and make any necessary adjustments</p>
<p>Repetition of the quality improvement process and identification of new objectives if necessary.</p>	<p>The improvement process must have adequate time to succeed. It is important to review in the longer term to ensure the new habit and process has become a part of the daily routine.</p>

Monitoring and evaluation

Quality improvement is an ongoing process, and it is important to create a culture in your clinic where staff can make suggestions openly to improve patient care, procedures or systems. The team leader should use the FDI/ST Dental Procedures Safety and Quality Protocol as a basis for ensuring minimum standards of safety, care and hygiene and continue to develop this resource to continuously improve the standards you provide.

Monitoring and evaluation should be carried out routinely, as new quality improvement measures are introduced. One person should be assigned this responsibility, usually the clinic manager.

Learning outcomes: Participants will be able to design a quality assurance protocol for their facility.

PRE-COURSE TEST

1. Interprofessional collaboration in the care of clefts:

- a. 2 or more healthcare professions that work together with the patient.
- b. The purpose is to get the best options and make informed decisions aiming to best health outcomes.
- c. Patient-professional relationship does not benefit with interprofessional collaboration.
- d. Patients with cleft have significant needs that are fulfilled for the cleft specialist.
- e. The healthcare teams directly instruct the patient and family on their care.

2. What is a cleft and how can be categorized?

- a. Cleft occurs when parts of the lip and/or palate and nose do not fuse together during embryonic development.
- b. Clefts can be divided into 3 general categories: (1) cleft palate alone (CP); (2) unilateral or bilateral cleft lip with or without cleft alveolus; and (3) unilateral or bilateral cleft lip and cleft palate
- c. Cleft can be divided into 2 general categories: (1) cleft palate alone (CP) and (2) unilateral or bilateral cleft lip and cleft palate
- d. Cleft can be divided into 2 general categories: (1) cleft palate alone (CP) and (2) unilateral cleft lip
- e. Cleft can be divided into 2 general categories: (1) cleft palate alone (CP) and (2) bilateral cleft lip and cleft palate

3. These are factors during pregnancy that increase the risk for clefts:

- a. Emotional stress during pregnancy
- b. Medication after pregnancy
- c. Alcohol and tobacco consumption
- d. Gestational diabetes mellitus
- e. Family history

4. These are characteristics of Early childhood caries (ECC):

- a. The presence of one or more decayed, missing (due to caries) or filled tooth surfaces in any primary tooth.
- b. The presence of one or more decayed, missing (due to caries or trauma) or filled tooth surfaces in any primary tooth.
- c. It can start as soon as teeth erupt into the mouth
- d. It can start when all primary teeth have erupted
- e. It only occurs in permanent teeth

5. What are the advantages of LAHSAL classification?

- a. It allows for the description and recording of every typical non-syndromic orofacial cleft
- b. It is accurate and concise
- c. Contrary to alternative classifications, it records degree of completeness, laterality and microforms
- d. It is time-consuming to use
- e. It describes classifications of tooth shape

6. What is biofilm and how it is formed?

- a. Biofilm is a soft, sticky layer that adheres to the tooth surface
- b. It's composed of oral microorganisms along with proteins presents in saliva
- c. "Acquired Enamel Pellicle" is the external layer of the tooth structure
- d. It is formed when people brush too hard
- e. It is caused by hard drinking water

7. Impacted teeth are most commonly found in:

- a. Maxillary anterior region
- b. Maxillary canine region and third molar region
- c. Mandibular anterior region
- d. Mandibular canine region and third molar region
- e. Mandibular second molar region

8. What are possible effects of premature loss in primary dentition?

- a. It may accelerate or delay the eruption of permanent teeth
- b. Migration of adjacent teeth
- c. Loss of space for the eruption of permanent teeth
- d. Resorption of roots of adjacent teeth
- e. Future malocclusion

9. Characteristics of ART:

- a. ART is the atraumatic restorative technique
- b. ART is the anti-residual technique
- c. Minimally invasive technique where caries is removed by hand using an excavator
- d. It aims to prevent pulp death
- e. It is a preventive approach to dental caries

10. Why is restorative care for cosmetic improvements important in adolescents and adults with cleft?

- a. Several different conditions may affect dental aesthetics in cleft patients
- b. Cosmetic improvements might improve psychosocial effects in cleft patients
- c. Self-confidence and social confidence might be affected in patients with cleft
- d. Cosmetic improvements are not important
- e. It is not important

POST-COURSE TEST

1. What are the barriers patients with cleft face when accessing health and oral health care?

- a. Cost of treatments.
- b. Lack of knowledge and preconceived beliefs of parents.
- c. Access to healthcare.
- d. Support to families.
- e. There are no barriers

2. What are the common oral health conditions associated with cleft?

- a. Dental caries.
- b. Periodontal disease.
- c. Malocclusion.
- d. Abnormality of tooth eruption and tooth number.
- e. Shape and symmetry of dental arch.

3. Characteristics of the LAHSAL classification:

- a. Simple, effective and accurate anatomical method for teeth classification.
- b. Simple, effective and accurate anatomical method for cleft classification.
- c. It includes the completeness of the cleft.
- d. It does not include the completeness of the cleft.
- e. It is a time-consuming method to record the classification of cleft.

4. Besides caries, what are other causes for white spots?

- a. Dental fluorosis.
- b. Arrested caries.
- c. Dental trauma to the tooth bud.
- d. Moral incisor hypomineralization.
- e. Decalcification of the enamel.

5. Characteristics of minimally invasive dentistry:

- a. It includes prevention, remineralization and minimal intervention restorations.
- b. Its aim is to reach the best outcomes with the least invasive surgical approach.
- c. It aims to remove the minimal amount of healthy tissue.
- d. Teeth with dental caries should be immediately extracted.
- e. It teaches parents how to do dentistry at home.

6. What are strip crowns and zirconia crowns?

- a. Strip crowns are celluloid crowns used to restore multi-surface of proximal caries in primary anterior teeth using composite resins.
- b. Strip crowns can be used for children under 3 years old for full mouth rehabilitation under general anesthesia.

- c. Zirconia crowns are the most recent aesthetic restorations for primary anterior and posterior teeth.
- d. Zirconia crowns provide very aesthetic restorations with good tissue adaptation to the crown margins.
- e. Zirconia crowns are only needed for cosmetic treatments

7. These are specific interventions for patients with cleft aged above 18 years old:

- a. Oral healthcare is essential but should not be tailored to the patient.
- b. Ongoing evaluation of dental hygiene and periodontal disease.
- c. Provide information and tools for smoking cessation and alcohol consumption reduction if required.
- d. Instruct about injury prevention and use of fitted mouthguard during sports.
- e. People aged over 18 years do not need oral health interventions.

8. Characteristics of health coaching or motivational interviewing:

- a. It is a person-centered approach, part of the 2015 Geneva Declaration on Person centered Primary Healthcare.
- b. It is a treatment-centered approach, part of the 2015 Geneva Declaration on Person centered Primary healthcare.
- c. It empowers individuals to become self-aware, and to identify barriers and facilitators to healthier behaviors.
- d. It focuses on empowerment and active engagement of individuals in the decision-making process for their own health.
- e. It focuses on empowerment and engagement of practitioners in the decision-making process for their patients' health.

9. These are the factors influencing scaring:

- a. Depth of injury.
- b. Degree of tissue destruction.
- c. Introduction of pathogens.
- d. Location of the wound.
- e. Patient demographic and age.

10. What are challenges associated with the effects of clefts?

- a. Quality of life is not affected.
- b. Multisystem and complex anatomical problems.
- c. Psycho-social problems.
- d. Feeding and speech/language delays.
- e. Ear infections.

ANSWERS TO PRE-COURSE TEST

	a	b	c	d	e
1	T	T	F	F	F
2	T	T	F	F	F
3	T	T	T	T	T
4	T	F	T	F	F
5	T	T	T	F	F
6	T	T	F	F	F
7	F	T	F	F	F
8	T	T	T	T	T
9	T	F	T	T	F
10	T	T	T	F	F

ANSWERS TO POST-COURSE TEST

	a	b	c	d	e
1	T	T	T	T	F
2	T	T	T	T	T
3	F	T	T	F	F
4	T	F	T	T	F
5	T	T	T	F	F
6	T	T	T	T	F
7	F	T	T	T	F
8	T	F	T	T	F
9	T	T	T	T	T
10	F	T	T	T	T

RECAP ANSWERS

DAY 1

1. Why is interprofessional collaboration important?

Shared decision-making improves patient and professional relationships and also improves health outcomes

There may be an adverse effect on children's quality of life if they are not able to access the full range of services, especially speech therapy and oral healthcare.

2. What are the factors that affect the care a child with cleft receives?

Babies born with cleft have significant needs from a wide range of healthcare specialties, and the care they receive depends on many factors, including distance from the clinic, cost of treatment and parental knowledge and beliefs.

3. How do clefts develop?

During the fourth week of development, a series of six paired, right and left, swellings form near the cranial, or head, end of the foetus. These are called branchial arches. The branchial arches develop into important structures in the head and neck, as well as the major arteries in the chest. The first branchial arch develops structures called the maxillary and mandibular prominences. In the centre of the upper face, a structure called the frontonasal prominence, which is separate from the branchial arches, forms, among other things, the nostrils and the philtrum. The medial maxillary prominences fuse with the frontonasal prominence during this time. Failure of this process results in a cleft lip.

4. How can clefts be prevented?

- Prenatal examination and genetic counselling
- Maternal nutrition and cleft lip and palate
- Folic acid supplement
- Medication during pregnancy
- Alcohol and tobacco
- Prevention of gestational diabetes mellitus and maternal obesity
- Stress control

5. Why are primary teeth important?

- Allow children to chew and eat properly.
- Help your child to speak more clearly.
- Maintain space for the eruption of adult teeth.
- Guide adult teeth into place.
- Help to shape the infant's face.
- Prevent early childhood caries.
- Keep future dental costs to a minimum.
- Offset the need for orthodontic treatment later.
- Reduce the risk of caries in permanent teeth.

6. What is Early Childhood Caries?

Early childhood caries (ECC) is defined as the presence of one or more decayed, missing (due to caries) or filled tooth surfaces in any primary tooth.

Severe ECC is characterized by a distinctive pattern of tooth decay in infants and young children, often beginning on the maxillary anterior teeth and rapidly progressing to the other primary teeth as they erupt.

ECC can begin to develop as soon as teeth erupt into the mouth at 6-10 months of age, which is why an early oral health assessment and fluoride varnish treatments are so important.

7. What 4 things are needed for dental caries to occur?

- Time
- Susceptible tooth surface
- Plaque biofilm
- Sugar substrate

8. How does plaque contribute to dental caries?

- Plaque biofilm is characterised by acidogenic bacteria, such as *Streptococcus Mutans*.
- When the child consumes free sugars, the bacteria metabolise the carbohydrates into acidic waste products, causing the pH of the mouth to drop.
- Essential minerals are leached out of the tooth structure, leading to demineralisation.
- In a healthy oral environment, saliva production removes this acidic environment over a time period of approximately 30-40 minutes, and remineralisation occurs.
- However, if the child has suboptimal oral hygiene and is frequently consuming free sugars or fermentable carbohydrates, the mouth remains in an acidic pH, leading to dental caries.

9. How does diet contribute to dental caries?

When the child consumes free sugars, the bacteria metabolise the carbohydrates into acidic waste products, causing the pH of the mouth to drop.

10. What can white spots on tooth enamel be caused by?

- Hypomineralisation
- Fluoride
- Trauma
- Hypomineralisation
- Decalcification

RECAP ANSWERS

DAY 2

1. Why is it important to manage missing teeth in children with cleft?

Children with cleft often have missing, extra or malformed teeth, and this can have a negative impact on the psychological development of the child as they become more social and begin school.

2. Name three reasons why primary teeth are important in children

- Allow children to chew and eat properly.
- Help your child to speak more clearly.
- Maintain space for the eruption of adult teeth.
- Guide adult teeth into place.
- Help to shape the infant's face.
- Prevent early childhood caries.
- Keep future dental costs to a minimum.
- Offset the need for orthodontic treatment later.
- Reduce the risk of caries in permanent teeth.

3. What can happen if a primary incisor tooth is lost prematurely?

- Can lead to crowding, overjet or overbite issues
- Speech may be affected
- Psychosocial issues

4. What kind of space maintainer can be used for a unilaterally lost first primary molar?

A band and loop appliance is the preferred option, usually from the first permanent molars.

5. At what age should a radiograph be taken to assess the need for an alveolar bone graft?

Between the ages of 6 - 7 years

6. What is minimally invasive dentistry?

Minimally invasive dentistry is a philosophy that integrates prevention, remineralization and minimal intervention for the placement and replacement of restorations

7. Name two minimally invasive techniques

- Atraumatic restorative technique
- Silver diamine fluoride
- Hall technique

8. Name two oral health interventions for age 6-12 years

- Explain to patients and their parents or guardians the causes of tooth decay & gum disease
- Professional fluoride application
- Scar management should be explained to caregivers and patients
- Age appropriate oral hygiene - toothbrushing, mouth cleansing
- Dietary advice - nighttime feedings, baby bottles

- Discuss adverse habits - thumb sucking/pacifiers/clenching, bruxing and nail biting - and injury prevention
- Fluoridated toothpaste use, fluoride supplements if required

9. How should an obturator be cleaned?

Remove and clean in cooled, boiled water

10. What are the four steps to improving oral health behaviours?

- Engaging
- Focusing
- Evoking
- Planning

RECAP ANSWERS

DAY 3

1. Why is scar management important for patients with cleft?

Scarring from cleft lip repair can cause lip asymmetry as the scar contracts leading to a shortened lip and nasal deformity on the affected side.

2. How often should a scar be reviewed?

A monthly clinic examination of the scar is reasonable

3. What scar management instructions should be given to the patient and caregiver?

- Patients should continue dressing the wound with skin tape (triple-layer, one over the other).
- Patients should be counselled to return to the clinic earlier than the appointed clinic visit if the wound is beginning to look “beefy” or “upset”
- The scar should be regularly massaged from the columella to the vermillion border three to five times per day. The frequency should decrease as the scar gains flexibility.

4. What is quality of life?

The World Health Organization defines quality of life as an individual’s perception of their position in life in the context of the culture and value systems in which they live and in relation to their goals, expectations, standards and concerns

5. Name two factors in health

- Physical
- Emotional
- Social
- Spiritual
- Intellectual

6. Name five risk factors for oral health

- social
- environmental
- biological
- behavioural
- cultural factors
- economic factors
- political factors.
- limited access to oral health care services
- complicated oral health care systems
- lack of oral-health-information material
- oral health literacy

7. Why is quality in healthcare important?

- Improve patient health and achieve better health outcomes, e.g. fewer missed school hours due to dental pain.
- By improving the efficiency of managerial and clinical processes, organizations reduce the costs associated with mistakes, wasted materials and redundancy.
- Proactive processes that recognize and solve problems before they occur ensures that healthcare is reliable and predictable.

8. How do we define quality in healthcare?

- Patient safety
- Timeliness
- Patient-centeredness
- Equitability
- Efficiency
- Effectiveness

9. Why do we need a quality approach?

- Legal and regulatory context: quality in healthcare is governed by a set of laws and regulations in force in each country.
- Administrative regulations: all clinicians should be appropriately trained and registered to practice in the chosen country
- Health regulations and good practice recommendations: specific measures for patient safety, defined by law and regulations
- Ethical regulations: unlike business, dental offices and health centres have a responsibility for patient well-being.
- Labour legislation: the rules of labour legislation set out in national legislation

10. What are the four-steps in a quality improvement cycle?

- Plan
- Do
- Study
- Act

COURSE EVALUATION

Thank you for your participation in the Oral Health for Comprehensive Cleft Care training workshop. To assess the impact of the training program and satisfaction of trainees, please complete this form in its entirety.

Please be honest in your assessments and answer the questions as fully as possible. Your feedback will be carefully reviewed and used by the course organizers to inform future trainings and curriculum adjustments, as needed.

	Yes	Somewhat	No
Were the training objectives clearly defined?			
Were the topics covered relevant to you?			
Did the training meet your expectations?			
Was the content well organized & easy to follow?			
Was the content structure clear and logical?			
Did the trainer provide relevant examples during the training?			
Was the trainer able to answer all your questions and concerns?			
Did you have enough time allocated to complete the training?			
Was the training interactive enough?			
Were participation and interaction encouraged?			
Were the materials distributed helpful?			
Did the multimedia used within the training make it easier to comprehend the topic?			

	Good	Neutral	Needs Improvement
What do you think of the trainer's proficiency?			
How would you describe the training pace?			
How would you rate the training overall?			
How well was the training structured?			
	Yes	Maybe	No
Would you recommend this training to a friend or colleague?			

What did you like the most about the training?

What would you change about the training?

How could this training be improved?

